



METRO & STAR VANPOOL



#SitSafe

The safety of our passengers is the top priority for METRO and Star Vanpool. This is why we're taking extra precautions on each and every route. Please note the following safety procedures presently in effect.



Disinfecting and Sanitizing Schedule

Operators and riders have access to hand sanitizer on METRO buses, trains and METROLift vehicles. METRO is putting an even greater emphasis on disinfecting surfaces frequently touched by the public during daily bus and rail cleaning. Bus shelters and rail platforms are cleaned frequently.



Personal Protective Equipment

METRO is providing personal protective equipment to drivers and passengers. In addition, METRO placed barriers around drivers' seats to add another layer of separation between operators and riders.



Social Distancing

Riders are encouraged to use transit only for essential trips and to maintain social distancing while on board. Seats on buses and METRORail are marked as unavailable to encourage social distancing. When buses reach 50% seating, digital signs will advise riders to wait for the next bus. All active vanpool groups are provided free sanitation kits that include disinfectant, gloves, paper towels, disposable masks, and health and safety tips from the CDC.



Mobile Ticketing

Mobile Ticketing is available for local and commuter routes, but does not apply for vanpools. Visit ridemetro.org or call 713-635-4000 for more information. For vanpool information, visit Starvanpool.com or call 713-224-7433.